

## **Cancellation Policy**

We have not had to use our Cancellation Policy until recently. As we grow, we must ensure that our Aestheticians and Clients have the most accurate and up to date scheduling options available. Our Cancellation Policy will hopefully serve as a simple reminder to be respectful of everyone's time.

As of July 1, 2023, Abilene Total Wellness MedSpa will require 48 hours advance notice to cancel an appointment. If a client does not give 48 hours advance notice via phone call, a fee of 25% (*up to \$200.00*) of your scheduled procedure/treatment will be charged to the credit card you have placed on file.

If you reschedule your appointment with us and complete your appointment within one month of the cancellation, the Fee will be deducted from your spa total, costing you zero out of pocket.

Abilene Total Wellness

325-400-3307